

Napa Valley Transportation Authority

LIFELINE TAXI PROGRAM

The NVRTA Taxi Program is a valuable taxpayer funded component of our agency's transportation services. While not intended as a primary means of transportation, this program was created to provide a lifeline service to supplement the regular VINE Transit bus system for seniors and/or persons with disabilities that have evening trips after the bus goes out of service, or on a day when the rider may not feel well enough to take the bus. NVRTA uses public transit tax dollars to subsidize taxi rides for participants. Under the program, eligible City of Napa residents may take a cab ride anywhere in the City of Napa and NVRTA will pay **up to** 50% of the cost of the cab ride.

The Taxi Program provides services only to residents of the City of Napa.

WHO QUALIFIES?

To be eligible, you must be a resident in the City of Napa and be ONE of the following :

- 65 years of age or older, **OR**
- ADA certified, **OR**
- Disabled of any age

Applicants 65 years of age or older are required to provide proof of age such as a copy of a California driver's license, California Identification Card and Medicare Card.

Already ADA certified individuals must provide their VineGo ID Number.

Individuals seeking enrollment who have not sought ADA eligibility may still apply for the Taxi Scrip program by completing Part III of the Taxi Scrip Application, evidencing their disability, and signed by a California licensed medical professional.

WE DO NOT ACCEPT COPIES OF DISABLED PLACARDS AS PROOF OF DISABILITY WITHOUT FILLING OUT PART III OF APPLICATION.

HOW THE PROGRAM WORKS:

You must fill out a TAXI PROGRAM application, found at www.vinetransit.com/taxi-scrip. You may also call NVRTA at **(707) 253-4688** and we will mail you an application. Once enrolled, you will be provided with a Taxi Program ID card which you must present the card to the cab driver, along with your photo ID, every time you use a taxi and want to pay by scrip. Only enrolled clients of the program may use Taxi Scrip and you may not give your Taxi Scrip to anyone else to use.

Taxi Scrip program participants may purchase a maximum of three books of scrip monthly at \$10 per book (The actual scrip ticket book value is \$20). Each book of scrip includes 20 tickets, at a \$1 value per ticket. Use scrip to pay the exact meter fare when using a taxicab. Scrip may only be used to pay the exact fare and no change is given.

You may only use Taxi Scrip to pay for the first \$12 of any trip. If the trip costs more than \$12, you will need to pay the amount above \$12 directly to the driver in cash or by credit card. Taxi Scrip expires every three years.

Taxi Scrip is non-refundable and non-exchangeable, and you may not use expired Scrip. Do not buy more scrip than you can use prior to the expiration date.

OTHER KEY PROGRAM RULES:

- All taxi trips paid with Taxi Scrip must originate and end within Napa city limits.
- Taxi Scrip must not be used to pay for tips.
- Taxis are permitted to wait a maximum of 5 minutes per trip.
- No change is given for rides paid with Taxi Scrip.
- No refunds or exchanges of Taxi Scrip.
- Lost or stolen ID cards must be reported immediately. NVRTA will replace a lost or stolen card once every 24 months at no cost, after which program participants will be charged \$20 for card replacement.

TAXI SCRIP MAY BE PURCHASED AT:

- The Napa Senior Center, 1500 Jefferson St., Napa, CA 94559
- The Soscil Gateway Transit Center Customer Service Office, 625 Burnell St., Napa, CA 94559 Phone (707)251-2800



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APPLICATION FORM

Part I **Basic Information**

Name _____

Address _____

City, State, Zip _____

Phone _____ Date of Birth _____

Please select **ONE** of the required fields:

I am age 65 or older (provide *proof of age*), **OR**

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I am ADA certified by VINE GO: **ADA #** _____
OR

I am not ADA certified but I have a disability (as defined in the attached 'Disabled Eligibility Guide'). If applying under this category **Part III** of this application **must** be completed by a licensed California medical professional.

Napa has an extensive public bus system and a travel training program to help people learn how to ride the bus. Please explain why you are unable to use the regular bus:

I am applying for the NVTA Taxi Scrip program and have reviewed and agree to abide by all program rules:

Signature _____ Date _____

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APPLICATION FORM

Part II **Authorized Buyer Information**

If you want someone to purchase the Taxi Scrip for you, complete the information below. If not, skip this section.

The individual(s) listed below have agreed to become an Authorized Buyer and acknowledge that they will show a photo ID when making a Taxi Scrip or Bus Pass purchase on my behalf. Failure to offer their photo ID may possibly revoke their authorization status. NVTA is not responsible should the Authorized Buyer fail to deliver the purchased item(s) to you. You and your Authorized Buyers must provide a California Driver's License or California ID Card number and a local telephone number on personal checks when purchasing by US Mail or in person at the Vine Transit Center.

Name of Authorized Buyer (1) _____

Address _____

City, State, Zip _____

Phone _____

Name of Authorized Buyer (2) _____

Address _____

City, State, Zip _____

Phone _____

I hereby authorize the following individual(s) to purchase my Taxi Scrip or Bus Pass for me when I am unable to purchase these items myself. I understand that only the name(s) shown above may purchase Taxi Scrip or a Bus Pass on my behalf. I further understand that this form must be renewed every two years. If changes occur before my renewal is due, I am responsible to update my Taxi Scrip Program Authorization Form.

Full Name: _____ Taxi ID Number: _____
(If already enrolled in Taxi Scrip)

Signature _____ Date _____

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APPLICATION FORM

Part III **For non-ADA certified individuals applying as having a disability**

(To be completed by a licensed medical professional in the State of California)

After reviewing the attached Disabled Eligibility Guide, the person named herein meets one or more of the eligibility criteria as set forth in Section number(s) _____ found in the Disabled Eligibility Guide (pages 6-7). The condition is: permanent / temporary (circle one).

If temporary, provide length of time _____.

Print or Type the name of Certifying Person

Signature of Certifying Person

Medical License Number

Address

City, State, Zip

Phone

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TAXI SCRIP PROGRAM: Disabled Eligibility Guide

Taxi Scrip Program discount fares are available to persons with disabilities who are certified by a licensed medical professional (California) as meeting definitions described in this guide. Follow the procedures below:

- Determine if the disability is permanent or temporary.
- For a temporary disability, provide duration. (*Example: 5 weeks, 3 months, etc.*)
- Complete in full Part III of the Taxi Scrip Program Application.
- Return the Taxi Scrip Program Application to: Vine Transit Center, Attn: Taxi Scrip Program, 625 Burnell Street, Napa, CA 94559.

Section 1 Mobility Aids

Impairments that causes an individual to use a mobility aid, with the exception of a 3 or 4 wheel scooter. Wheelchair users must be transferable.

Section 2 Musculo-skeleta

Musculo-skeleta impairment such as muscular dystrophy, osteogenesis imperfecta or rheumatism restrictions; such as therapeutic Grade III, functional Class III or anatomical State III.

Section 3 Amputation

Amputation disability or anatomical deformity of: (1) both hands; or (2) one hand and one foot; or amputation of lower extremity at or above the tarsal region of one or both legs. (*Loss of major function due to degenerative changes associated with vascular or neurological deficits; traumatic loss of muscle mass or tendons and X-Ray evidence of body or fibrous ankylosis at an unfavorable angle, joint subluxation or instability*).

Section 4 Stroke

Cerebrovascular accident with one of the following: (1) Pseudobular Palsy; or (2) functional motor deficit in any of two extremities; or (3) Ataxia affecting two extremities substantiated by appropriate cerebellar signs or proprioceptive loss.

Section 5 Pulmonary

Respiratory impairments of Class 3 or greater.

Section 6 Cardiac

Cardiovascular impairments of functional Class III, IV or therapeutic Class C, D or E.

Section 7 Dialysis

Individuals whose disability requires the use a kidney dialysis machine.

Section 8 Vision

Individuals whose vision in the better eye, after best correction, is 20/200 or less; or those individuals whose visual field is contracted (commonly known as tunnel vision).

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Disabled Eligibility Guide, continued....

Section 9 Hearing

Deafness or hearing incapacity that makes an individual unable to communicate or hear warning signals (*hearing loss is 70 dba or greater in the 500, 1000, 2000 Hz. ranges*).

Section 10 Incoordination

Individuals suffering faulty coordination of palsy from brain, spinal or peripheral nerve injury; and any person with a functional nerve injury; and any person with a functional motor deficit in any two limbs; or who suffers manifestations that significantly reduce mobility, coordination and perceptiveness not accounted for in previous categories.

Section 11 Developmental Disability

Refers to subaverage general intellectual functioning which originates during the developmental period and is associated with impairment in adaptive behavior.

Section 12 Cerebral Palsy

A disorder dating from birth or early infancy, nonprogressive, although if not treated there is marked regression in functioning characterized by examples of aberrations of motor functions and often other manifestations of organic brain damage such as sensory disorders, seizures, mental retardation, learning difficulty and behavioral disorders.

Section 13 Epilepsy/Convulsive Disorder

A disorder involving impairment of consciousness, characterized by major motor seizures substantiated by EEG, occurring more frequently than once a month in spite of prescribed treatment.

Section 14 Infantile Autism

A syndrome described as consisting of withdrawal, very inadequate social relationships, language disturbance and monotonously repetitive motor behavior.

Section 15 Neurological Disabilities

A syndrome characterized by learning, perpetual and/or behavioral disorders of an individual who's IQ is not less than two standard deviations below the norm. These characteristics exist as a result of brain dysfunctions, neurological disorder, or any damage to the central nervous system, whether due to genetic, hereditary, accident or illness factors. Includes persons with severe gait problems who are restricted in mobility.

Section 16 Mental Disorders

Mental impairment substantially limiting one or more of major life activities.

Section 17 Chronic Progressive Debilitating Disorders

Section 18 DMV Handicap Placard

Individuals possessing a DMV Handicap placard ID card are eligible. A photocopy of their DMV placard is required.