

**NVTA BOARD
OF DIRECTORS**

City of American Canyon

Mayor Pierre Washington
Mark Joseph, Chair

City of Calistoga

Mayor Don Williams
Kevin Eisenberg

City of Napa

Mayor Scott Sedgley
Bernie Narvaez

County of Napa

Liz Alessio
Amber Manfree

City of St. Helena

Mayor Paul Dohring,
Vice Chair
Michelle Deasy

Town of Yountville

Mayor Marjorie Mohler
Robin McKee

Paratransit

Coordinating Council
Devereaux Smith

NVTA Staff

Danielle Schmitz
Executive Director

Dear Taxi Scrip Client:

Napa Valley Transportation Authority is excited to announce that we are transitioning the Taxi Scrip program from coupons to a dedicated payment card system, called PEX, starting in September 2025!

Here are some things you need to know about this change:

- The card works just like a debit or credit card – you will swipe it on the credit card device that the taxi driver will provide.
- If you have existing Taxi Scrip Coupons, you must use them by June 30, 2026. No refunds will be given for unused Taxi Scrip.
- How will you know how much Taxi Scrip you have left on your card? You can create an online PEX account to keep track, or you can call the Vine Customer Service Office at 707-251-2800 and they will look it up for you.

Here is how you can add “Taxi Scrip” to your Taxi Scrip payment card:

- By phone - call the Vine Customer Service office, tell them how much you would like to add to your card, pay with your debit or credit card, and the amount will be loaded on your Taxi Scrip payment card at that time!
- By mail – you can continue to send in the Taxi Scrip form and your check, and the amount will be added to your payment card.
- Visit the Vine Customer Service office in person at 625 Burnell St., Napa, provide your payment, cash, check or debit/credit card, and the amount will be added at that time.

Please note: the City of Napa Senior Center will not be accepting payments and loading money on the PEX card.

Your PEX card may only be used for taxi trips – it will not work at other retailers.

If you lose your card, call us immediately – we will have a replacement card sent to you, and will load it with the dollar amount on the card at the time you call us.

What remains the same?

- You will still purchase Taxi Scrip in \$10 increments, up to \$30 per month.
- For each \$1 you spend, \$2 will be loaded on your PEX card.
- There will still be a \$12 limit per trip.
- You may not use Taxi Scrip to tip the driver.

If you would like to continue using the Taxi Scrip program, please fill out the enclosed form.

Sincerely,



Rebecca Schenck
Director of Transit



Yes, I would like to continue using the Taxi Scrip program! Please send me a card!

Name: _____

Taxi Scrip ID #: _____

Street address: _____

Zip code: _____ Phone #: _____

No – I no longer use the Taxi Scrip Program, do not send me a PEX card.

Name: _____

Taxi Scrip ID #: _____

Fill out form and email to: INFO@NVRTA.ca.gov