



ADA Nondiscrimination Policy

The Napa Valley Transportation Authority does not discriminate on the basis of disability in its services, programs or activities.

Employment: The Napa Valley Transportation Authority does not discriminate on the basis of disability in its hiring or employment practices and complies with the ADA title I employment regulations.

Effective Communication: The Napa Valley Transportation Authority will, upon request, provide auxiliary aids and services leading to effective communication for people with disabilities, including qualified sign language interpreters, assistive listening devices, documents in Braille, and other ways of making communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The Napa Valley Transportation Authority will make reasonable modifications to policies and procedures to ensure that people with disabilities have an equal opportunity to enjoy programs, services and activities. For example, people with service animals are welcomed in NVTA's offices.

Requests: To request an auxiliary aid or service for effective communication, or a modification of policies or procedures contact ADA Coordinator Rebecca Schenck at 707-259-8636 or rschenck@nvta.ca.gov as soon as possible, preferably at least 14 days before the activity or event

Complaints: Send complaints to the above mentioned ADA Coordinator