Vine UpValley Link

Napa Valley Transportation Authority's
Lifeline Lyft/Uber Program: Application

The Vine UpValley Link program is a taxpayer-funded transportation service designed to help seniors and residents with disabilities reach essential destinations outside the existing Vine Transit and VineGo Paratransit service areas. While the program is not intended to serve as a participant's primary source of transportation, it helps fill critical mobility gaps for eligible residents in Yountville, St. Helena, and Calistoga. Participants receive a reloadable PEX card that can only be used for Uber or Lyft rides. Users may travel anywhere — including outside Napa County — as long as the total trip cost does not exceed the available card balance. NVTA subsidizes the program by matching participant contributions dollar-for-dollar, up to $50 per month. This means users can have up to $100 added to their PEX card each month. Any unused balance rolls over and does not expire.

WHO QUALIFIES?

To be eligible, you must be a resident of Yountville, St. Helena or Calistoga and be ONE of the following:

- **65 years of age or older, OR**
- **ADA certified, OR**
- **Disabled of any age**

Applicants 65 years of age or older are required to provide proof of age, such as a copy of a California driver's license, California Identification Card or birth certificate.

Individuals who are already ADA certified must provide their VineGo ID Number.

Individuals seeking enrollment who have not sought ADA eligibility may still apply for the UpValley Link program by completing Part II of the UpValley Link Application, evidencing their disability, and signed by a California licensed medical professional.

We do not accept copied of disabled placards as proof of disability without filling out Part II of the application.

HOW THE PROGRAM WORKS:

Complete the UpValley Link Program application. You can mail or drop off the application at NVTA/Vine, 625 Burnell St., Napa CA 94559. Or email it to info@nvta.ca.gov. A fillable form is also available at www.VineTransit.com/UpValleyLink.

Once an application is approved, a PEX card (reloadable debit card) will be sent

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to the participant for the sole use of the Vine UpValley Link Program. Value can be loaded after the particpant activates the card. Participants may opt to create an online account to check their PEX card balance. They may also call the Vine Customer Service Office (707-251-2800) to get their balance and reload their card.

Only enrolled participants of the program may use the UpValley Link and you may not give your PEX card to anyone else to use.

Vine UpValley Link program participants may load a maximum of $50 each month to their PEX card. NVTA will match up to $50 per month, for a maximum total of $100 on your PEX card for rides. There is no maximum trip cost, however, if the fare for your ride exceeds the available value on your PEX card, the transaction will be denied. It is important to remember that value loaded on your PEX card is non-refundable, but will roll over from month to month.

OTHER KEY PROGRAM RULES:

- NVTA does not operate Uber/Lyft rides and cannot guarantee ride availability, but would recommend pre-booking trips in the application of your choice.
- No refunds of PEX card value.
- Lost or stolen PEX cards must be reported immediately. Participants will be charged $5 per replacement card.

PEX CARD VALUE MAY BE ADDED IN PERSON, BY PHONE OR MAIL

Vine Customer Service Office
Phone: **(707) 251-2800** | Address: **625 Burnell St., Napa, CA 94559**
Info@NVTA.CA.gov

Vine UpValley Link Application

Part I — Basic Information

Name: _____

Address: _____

City, State, Zip: _____

Phone: _____

Date of Birth: _____

Email address: _____

Please select ONE of the required fields:

- ◯ I am age 65 or older (provide proof of age), **OR**
- ◯ I am ADA certified by VINEGO: ADA # _____
- ◯ **OR** I am not ADA certified but I have a disability (as defined in the attached 'Disabled Eligibility Guide'). If applying under this category **Part II** of this application **must** be completed by a licensed California medical professional.

Napa has an extensive public bus system, including on-demand shuttles in each UpValley community, and a travel training program to help people learn how to ride the bus. A trainer will ride with you on the bus to places you need to go, and all participants receive a complimentary 31-day pass to explore the bus routes! Please call (707) 259-8631 for more information or to schedule a travel training.

I am applying for the Vine UpValley Link program and have reviewed and agree to abide by all program rules:

_____ _____

Signature Date

Please return completed application to NVTA/Vine,
625 Burnell St., Napa, CA 94559
For additional information, call (707) 251-2800
Info@NVTA.CA.gov

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Part II — For non-ADA certified individuals applying as having a disability
(To be completed by a licensed medical professional in the State of California)

After reviewing the attached Disabled Eligibility Guide, the person named herein meets one or more of the eligibility criteria as set forth in Section number(s) _____ found in the Disabled Eligibility Guide (pages 5-6).
The condition is:

- ◯ Permanent
- ◯ Temporary. If temporary, provide length of time: _____

_____

Print or Type the name of Certifying Person

_____ _____

Signature of Certifying Person *Medical License Number*

_____

Address

_____ _____

City, State, Zip *Phone*

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625 Burnell St., Napa, CA 94559
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Vine UpValley Link Program: Disabled Eligibility Guide

UpValley Link Program discount fares are available to persons with disabilities who are certified by a licensed medical professional (California) as meeting definitions described in this guide. Follow the procedures below:

- Determine if the disability is permanent or temporary.
- For a temporary disability, provide duration (example: 5 weeks, 3 months).
- Complete in full Part II of the UpValley Link Program Application.
- Return the Program Application to: NVTA/Vine, 625 Burnell St., Napa, CA 94559.

Section 1 Mobility Aids

Impairments that causes an individual to use a mobility aid, with the exception of a 3 or 4 wheel scooter. Wheelchair users must be transferable.

Section 2 Musculo-skeletal

Musculo-skeletal impairment such as muscular dystrophy, osteogenesis imperfecta or rheumatism restrictions; such as therapeutic Grade III, functional Class III or anatomical State III.

Section 3 Amputation

Amputation disability or anatomical deformity of: (1) both hands; or (2) one hand and one foot; or amputation of lower extremity at or above the tarsal region of one or both legs. (*Loss of major function due to degenerative changes associated with vascular or neurological deficits; traumatic loss of muscle mass or tendons and X-Ray evidence of body or fibrous ankylosis at an unfavorable angle, joint subluxation or instability*).

Section 4 Stroke

Cerebrovascular accident with one of the following: (1) Pseudobular Palsy; or (2) functional motor deficit in any of two extremities; or (3) Ataxia affecting two extremities substantiated by appropriate cerebellar signs or proprioceptive loss.

Section 5 Pulmonary

Respiratory impairments of Class 3 or greater.

Section 6 Cardiac

Cardiovascular impairments of functional Class III, IV or therapeutic Class C, D or E.

Section 7 Dialysis

Individuals whose disability requires the use a kidney dialysis machine.

Section 8 Vision

Individuals whose vision in the better eye, after best correction, is 20/200 or less; or those individuals whose visual field is contracted (commonly known as tunnel vision).

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Section 9 Hearing

Deafness or hearing incapacity that makes an individual unable to communicate or hear warning signals (hearing loss is 70 dba or greater in the 500, 1000, 2000 Hz. ranges).

Section 10 Incoordination

Individuals suffering faulty coordination of palsy from brain, spinal or peripheral nerve injury; and any person with a functional nerve injury; and any person with a functional motor deficit in any two limbs; or who suffers manifestations that significantly reduce mobility, coordination and perceptiveness not accounted for in previous categories.

Section 11 Developmental Disability

Refers to subaverage general intellectual functioning which originates during the developmental period and is associated with impairment in adaptive behavior.

Section 12 Cerebral Palsy

A disorder dating from birth or early infancy, nonprogressive, although if not treated there is marked regression in functioning characterized by examples of aberration of motor functions and often other manifestations of organic brain damage such as sensory disorders, seizures, mental retardation, learning difficulty and behavioral disorders.

Section 13 Epilepsy/Convulsive Disorder

A disorder involving impairment of consciousness, characterized by major motor seizures substantiated by EEG, occurring more frequently than once a month in spite of prescribed treatment.

Section 14 Infantile Autism

A syndrome described as consisting of withdrawal, very inadequate social relationships, language disturbance and monotonously repetitive motor behavior.

Section 15 Neurological Disabilities

A syndrome characterized by learning, perpetual and/or behavioral disorders of an individual who's IQ is not less than two standard deviations below the norm. These characteristics exist as a result of brain dysfunctions, neurological disorder, or any damage to the central nervous system, whether due to genetic, hereditary, accident or illness factors. Includes persons with severe gait problems who are restricted in mobility.

Section 16 Mental Disorders

Mental impairment substantially limiting one or more of major life activities.

Section 17 Chronic Progressive Debilitating Disorders Section 18 DMV Handicap Placard

Individuals possessing a DMV Handicap placard ID card are eligible. A photocopy of their DMV placard is required.

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or email: ***info@NVTA.ca.gov***

For additional information call: (707) 251-2800

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